



The Associated Press-NORC
Center for Public Affairs Research

The Long-Term Care Poll 2020 – Trends 2013-2020 Age 40 and Older

**Conducted by The Associated Press-NORC Center for Public Affairs Research
Funded by The SCAN Foundation**

2020 Data:

Interview dates: August 27-September 14, 2020

*Nationally representative sample of 1,893 adults, including 1,175 age 40 and older, conducted using the AmeriSpeak® Panel, the probability-based panel of NORC at the University of Chicago
Overall margin of error: +/- 3.0 percentage points at the 95% confidence level*

2018 Data:

Interview dates: March 13-April 5, 2018

*Nationally representative sample of 1,945 adults, conducted using the AmeriSpeak Panel
Margin of error: +/- 3.3 percentage points at the 95% confidence level*

2017 Trend Data: Interviews were conducted using the AmeriSpeak Panel with a sample of adults age 40 and older

2013-2016 Trend Data: Interviews were conducted through a random digit dial telephone survey on landlines and cell phones with samples of adults age 40 and older

NOTE: All results show percentages among all respondents, unless otherwise labeled.

Q1. In general, how would you rate your overall health?**[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]**

| AP-NORC Adults age 40+ | Excellent/ Very good NET | Excellent | Very good | Good | Poor/ Fair NET | Fair | Poor | DK | SKP/ REF |
|---------------------------|--------------------------------|-----------|--------------|-----------|-------------------|------|------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 39 | 7 | 33 | 41 | 19 | 16 | 4 | - | * |
| 3/13-4/5/18 (N=1,522) | 37 | 7 | 30 | 41 | 22 | 19 | 4 | - | * |
| 3/2-29/17 (N=1,341) | 42 | 8 | 34 | 36 | 22 | 19 | 3 | - | * |
| 2/18-4/9/16 (N=1,698) | 41 | 13 | 28 | 33 | 26 | 18 | 7 | * | * |
| 4/7-5/15/15 (N=1,735) | 41 | 15 | 26 | 34 | 25 | 18 | 7 | * | * |
| 3/13-4/23/14 (N=1,419) | 37 | 12 | 25 | 36 | 27 | 19 | 8 | - | * |
| 2/21-3/27/13 (N=1,019) | 41 | 12 | 29 | 35 | 24 | 18 | 5 | - | - |

Q3. Some people need ongoing living assistance as they get older. This assistance can be help with things like keeping house, cooking, bathing, getting dressed, getting around, paying bills, remembering to take medicine, or just having someone check in to see that everything is okay. This help can happen at your own home, in a family member's home, in a nursing home, or in a senior community. And, it can be provided by a family member, a friend, a volunteer, or a health care professional.

Are you currently providing ongoing living assistance on a regular basis to a family member or close friend or not?

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 17 | 83 | - | * |
| 3/13-4/5/18 (N=1,280) | 33 | 67 | - | * |
| 3/2-29/17 (N=1,341) | 14 | 86 | - | * |
| 2/18-4/9/16 (N=1,698) | 15 | 85 | * | * |
| 4/7-5/15/15 (N=1,735) | 19 | 81 | * | * |
| 3/13-4/23/14 (N=1,419) | 20 | 80 | - | - |
| 2/21-3/27/13 (N=1,019) | 23 | 77 | - | * |

If "No," "DON'T KNOW," "SKIPPED ON WEB," OR "REFUSED" in Q3

Q4. Have you ever provided ongoing living assistance on a regular basis to a family member or close friend or not?

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=795) | 38 | 61 | - | * |
| 3/13-4/5/18 (N=1,280) | 33 | 67 | - | * |
| 3/2-29/17 (N=1,154) | 30 | 69 | - | 1 |
| 2/18-4/9/16 (N=1,452) | 33 | 67 | * | * |
| 4/7-5/15/15 (N=1,414) | 32 | 68 | * | * |
| 3/13-4/23/14 (N=1,143) | 41 | 59 | * | - |
| 2/21-3/27/13 (N=829) | 39 | 60 | * | - |

Q7. Are you currently receiving ongoing living assistance or not?

As a reminder, this assistance can be help with things like keeping house, cooking, bathing, getting dressed, getting around, paying bills, remembering to take medicine, or just having someone check in to see that everything is okay. This help can happen at your own home, in a family member's home, in a nursing home, or in a senior community. And, it can be provided by a family member, a friend, a volunteer, or a health care professional.

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 9 | 91 | * | * |
| 3/13-4/5/18 (N=1,522) | 5 | 95 | - | * |
| 3/2-29/17 (N=1,341) | 4 | 95 | - | * |
| 2/18-4/9/16 (N=1,698) | 7 | 93 | * | * |
| 4/7-5/15/15 (N=1,735) | 7 | 93 | * | - |
| 3/13-4/23/14 (N=1,419) | 7 | 93 | - | - |
| 2/21-3/27/13 (N=1,019) | 5 | 95 | * | - |

If "No," "DON'T KNOW," "SKIPPED ON WEB", or "REFUSED" in Q7

Q8. Have you ever received ongoing living assistance like this or not?

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,062) | 5 | 95 | * | - |
| 3/13-4/5/18 (N=1,428) | 4 | 96 | - | * |
| 3/2-29/17 (N=1,279) | 3 | 97 | - | - |
| 2/18-4/9/16 (N=1,562) | 3 | 97 | * | - |
| 4/7-5/15/15 (N=1,589) | 4 | 95 | * | * |
| 3/13-4/23/14 (N=1,311) | 4 | 96 | - | - |
| 2/21-3/27/13 (N=952) | 4 | 95 | * | * |

If "No", "DON'T KNOW", "SKIPPED ON WEB", or "REFUSED" in Q7

Q10. How likely do you think it is that you will personally require ongoing living assistance some day?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC Adults age 40+ | Extremely/ Very likely NET | Extremely likely | Very likely | Somewhat likely | Not at all/ Not too likely NET | Not too likely | Not at all likely | DK | SKP/ REF |
|---------------------------|---|---------------------|----------------|----------------------------|---|----------------------|-------------------------|----|-------------|
| 8/27-9/14/20 (N=1,062) | 18 | 3 | 15 | 42 | 40 | 33 | 7 | * | * |
| 3/13-4/5/18 (N=1,428) | 22 | 4 | 18 | 43 | 34 | 29 | 6 | 1 | * |
| 3/2-29/17 (N=1,279) | 19 | 5 | 14 | 45 | 35 | 27 | 8 | 1 | * |
| 2/18-4/9/16 (N=1,562) | 18 | 6 | 12 | 32 | 41 | 25 | 17 | 8 | 1 |
| 4/7-5/15/15 (N=1,589) | 19 | 7 | 12 | 34 | 42 | 27 | 15 | 5 | * |
| 3/13-4/23/14 (N=1,311) | 20 | 8 | 12 | 40 | 36 | 24 | 12 | 4 | * |
| 2/21-3/27/13 (N=952) | 24 | 8 | 16 | 41 | 32 | 23 | 9 | 2 | * |

Q12. How much planning, if any, [did you do/have you done] for your own needs for ongoing living assistance?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC Adults age 40+ | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/REF |
|---------------------------|------------------------------|--------------|-------------|-------------------|-------------------------------|---------------|-------------|----|---------|
| 8/27-9/14/20 (N=1,175) | 10 | 3 | 7 | 18 | 72 | 26 | 46 | - | 1 |
| 3/13-4/5/18 (N=1,522) | 12 | 5 | 7 | 23 | 64 | 27 | 37 | * | * |
| 3/2-29/17 (N=1,341) | 10 | 3 | 7 | 23 | 67 | 27 | 39 | * | * |
| 2/18-4/9/16 (N=1,698) | 23 | 11 | 12 | 23 | 53 | 20 | 33 | 1 | 1 |
| 4/7-5/15/15 (N=1,735) | 21 | 9 | 12 | 24 | 54 | 22 | 31 | 1 | * |
| 3/13-4/23/14 (N=1,419) | 13 | 6 | 7 | 19 | 67 | 21 | 47 | * | * |
| 2/21-3/27/13 (N=1,019) | 16 | 7 | 9 | 19 | 65 | 20 | 45 | - | - |

Q13. [If "None at all" in Q12: The following actions might be considered planning for living assistance even if you haven't thought about them that way.]

What actions have you taken to plan for your own needs as you age? Have you done each of the following or not?

[ITEMS RANDOMIZED]

Set aside money to pay for ongoing living assistance expenses including nursing home care, senior community, or care from a home healthcare aide

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/REF |
|---------------------------|-----|----|----|---------|
| 8/27-9/14/20 (N=1,175) | 28 | 72 | - | * |
| 3/13-4/5/18 (N=1,522) | 29 | 70 | * | 1 |
| 3/2-29/17 (N=1,341) | 32 | 68 | * | * |
| 2/18-4/9/16 (N=1,698) | 35 | 63 | 1 | 1 |
| 4/7-5/15/15 (N=1,735) | 33 | 66 | 1 | 1 |
| 3/13-4/23/14 (N=1,419) | 32 | 66 | 1 | * |
| 2/21-3/27/13 (N=1,019) | 35 | 64 | * | 1 |

Discussed your preferences for the kinds of ongoing living assistance you do or do not want with your family

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 37 | 63 | * | * |
| 3/13-4/5/18 (N=1,522) | 39 | 60 | * | * |
| 3/2-29/17 (N=1,341) | 39 | 60 | * | * |
| 2/18-4/9/16 (N=1,698) | 47 | 52 | 1 | * |
| 4/7-5/15/15 (N=1,735) | 42 | 57 | * | * |
| 3/13-4/23/14 (N=1,419) | 41 | 59 | * | * |
| 2/21-3/27/13 (N=1,019) | 41 | 58 | 1 | * |

Created a legal document such as a living will or advance treatment directive that allows someone you trust to make decisions for you if you cannot on your own

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 46 | 54 | - | * |
| 3/13-4/5/18 (N=1,522) | 44 | 55 | * | * |
| 3/2-29/17 (N=1,341) | 43 | 57 | - | * |
| 2/18-4/9/16 (N=1,698) | 55 | 44 | * | * |
| 4/7-5/15/15 (N=1,735) | 51 | 49 | * | * |
| 3/13-4/23/14 (N=1,419) | 53 | 47 | * | * |
| 2/21-3/27/13 (N=1,019) | 47 | 53 | * | * |

Looked for information about aging issues or ongoing living assistance¹

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 23 | 76 | - | 1 |
| 3/13-4/5/18 (N=1,522) | 25 | 74 | * | 1 |
| 3/2-29/17 (N=1,341) | 30 | 70 | * | * |
| 2/18-4/9/16 (N=1,698) | 26 | 73 | 1 | * |
| 4/7-5/15/15 (N=1,735) | 24 | 75 | * | * |
| 3/13-4/23/14 (N=1,419) | 20 | 79 | * | * |
| 2/21-3/27/13 (N=1,019) | 25 | 75 | * | - |

¹ From 2013-2017, this item was worded, "Looked for information about aging issues and ongoing living assistance."

Modified your home in any way to make it easier to live in as you grow older

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 25 | 75 | - | * |
| 3/13-4/5/18 (N=1,522) | 29 | 70 | * | 1 |
| 3/2-29/17 (N=1,341) | 26 | 73 | - | * |
| 2/18-4/9/16 (N=1,698) | 28 | 71 | * | * |
| 4/7-5/15/15 (N=1,735) | 27 | 73 | * | * |
| 3/13-4/23/14 (N=1,419) | 28 | 71 | * | * |
| 2/21-3/27/13 (N=1,019) | 23 | 77 | * | * |

Moved/made plans to move to a community or facility designed for older adults

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 7 | 93 | - | 1 |
| 3/13-4/5/18 (N=1,522) | 8 | 91 | - | 1 |
| 3/2-29/17 (N=1,341) | 10 | 90 | 1 | * |
| 2/18-4/9/16 (N=1,698) | 8 | 91 | 1 | * |
| 4/7-5/15/15 (N=1,735) | 6 | 93 | * | * |
| 3/13-4/23/14 (N=1,419) | 8 | 91 | 1 | * |
| 2/21-3/27/13 (N=1,019) | 7 | 93 | * | - |

Discussed your preferences for your funeral arrangements with someone you trust

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 55 | 44 | - | * |
| 3/13-4/5/18 (N=1,522) | 57 | 43 | - | 1 |
| 3/2-29/17 (N=1,341) | 57 | 43 | - | * |
| 2/18-4/9/16 (N=1,698) | 67 | 32 | * | * |
| 4/7-5/15/15 (N=1,735) | 65 | 34 | * | * |
| 3/13-4/23/14 (N=1,419) | 65 | 35 | - | - |

Looked for information about long-term care insurance. That's extra insurance that covers expenses of ongoing living assistance.

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 24 | 76 | - | * |
| 3/13-4/5/18 (N=1,522) | 23 | 76 | * | 1 |
| 3/2-29/17 (N=1,341) | 24 | 76 | - | * |
| 2/18-4/9/16 (N=1,698) | 27 | 72 | 1 | * |
| 4/7-5/15/15 (N=1,735) | 28 | 71 | * | * |

Moved or made plans to move in with a family member or friend

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 8 | 91 | - | * |
| 3/13-4/5/18 (N=1,522) | 9 | 89 | * | 1 |
| 3/2-29/17 (N=1,341) | 9 | 90 | * | * |
| 2/18-4/9/16 (N=1,698) | 9 | 90 | 1 | * |

If current or former caregiver in Q3/Q4

Q14. When you think about your personal experience providing ongoing living assistance, would you say you [feel/felt]...?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC Adults age 40+ | Extremely/ Very stressed NET | Extremely stressed | Very stressed | Moder- ately stressed | Not at all/Only a little stressed NET | Only a little stressed | Not at all stressed | DK | SKP/ REF |
|---------------------------|---|-----------------------|------------------|--------------------------------------|--|------------------------------|---------------------------|----|-------------|
| 8/27-9/14/20 (N=698) | 25 | 9 | 17 | 35 | 39 | 27 | 12 | - | 1 |
| 3/13-4/5/18 (N=639) | 32 | 13 | 19 | 35 | 33 | 23 | 10 | - | * |

If current or former caregiver in Q3/Q4

Q15. About how many hours [do/did] you provide unpaid care to a family member or friend?

| AP-NORC Adults age 40+ | 5 hours per week or less | More than 5 hours per week but less than 10 hours per week | 10 hours per week or more | DK | SKP/ REF |
|---------------------------|-----------------------------|---|------------------------------|----|-------------|
| 8/27-9/14/20 (N=698) | 25 | 18 | 56 | - | 1 |
| 3/13-4/5/18 (N=639) | 18 | 18 | 63 | * | * |

If "No", "DON'T KNOW", "SKIPPED ON WEB", OR "REFUSED" in Q3

Q26. How likely do you think it is that an aging family member or close friend will need ongoing living assistance in the next five years?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC Adults age 40+ | Extremely/ Very likely NET | Extremely likely | Very likely | Somewhat likely | Not at all/ Not too likely NET | Not too likely | Not at all likely | DK | SKP/ REF |
|---------------------------|----------------------------------|---------------------|----------------|--------------------|--------------------------------------|----------------------|-------------------------|----|-------------|
| 8/27-9/14/20 (N=795) | 26 | 8 | 18 | 31 | 43 | 30 | 13 | * | * |
| 3/13-4/5/18 (N=1,280) | 32 | 11 | 21 | 35 | 32 | 25 | 7 | 1 | * |
| 3/2-29/17 (N=1,154) | 29 | 9 | 20 | 33 | 37 | 28 | 9 | 1 | * |
| 2/18-4/9/16 (N=1,452) | 22 | 7 | 15 | 24 | 46 | 18 | 28 | 7 | 1 |
| 4/7-5/15/15 (N=1,414) | 27 | 11 | 16 | 22 | 47 | 24 | 23 | 3 | * |
| 3/13-4/23/14 (N=1,142) | 30 | 12 | 18 | 30 | 37 | 19 | 18 | 3 | * |
| 2/21-3/27/13 (N=829) | 34 | 13 | 20 | 32 | 33 | 19 | 14 | 1 | * |

Q28. Thinking about your [current/possible] needs for ongoing living assistance, how confident are you that you will have the financial resources to pay for any care you need as you get older?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC Adults age 40+ | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|---------------------------|--|------------------------|------------------------|-----------------------|--|------------------------------|---------------------------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 15 | 4 | 11 | 44 | 40 | 26 | 14 | - | 1 |
| 3/13-4/5/18 (N=1,522) | 17 | 4 | 13 | 35 | 47 | 30 | 17 | * | * |
| 3/2-29/17 (N=1,341) | 15 | 3 | 12 | 38 | 47 | 30 | 18 | * | * |
| 2/18-4/9/16 (N=1,698) | 36 | 13 | 23 | 36 | 24 | 13 | 11 | 4 | * |
| 4/7-5/15/15 (N=1,735) | 32 | 9 | 23 | 35 | 30 | 17 | 14 | 2 | * |
| 3/13-4/23/14 (N=1,419) | 29 | 9 | 20 | 38 | 32 | 17 | 15 | * | * |
| 2/21-3/27/13 (N=1,019) | 27 | 9 | 18 | 40 | 33 | 21 | 11 | 1 | * |

Q29. Now, thinking about who should be responsible for paying for the costs of ongoing living assistance...

How much responsibility should each of the following have for paying for the costs of ongoing living assistance?

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Individuals

| AP-NORC Adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|---------------------------|--|---------------|-------|-----------------|--------------------------------------|-------|----------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 32 | 12 | 21 | 35 | 31 | 19 | 12 | * | 2 |
| 3/13-4/5/18 (N=1,522) | 38 | 15 | 23 | 31 | 29 | 18 | 10 | 1 | 1 |
| 3/2-29/17 (N=1,341) | 44 | 19 | 24 | 31 | 25 | 16 | 9 | * | 1 |
| 3/13-4/23/14 (N=1,419) | 40 | 16 | 24 | 38 | 20 | 12 | 7 | 3 | * |
| 2/21-3/27/13 (N=1,019) | 40 | 15 | 25 | 39 | 17 | 12 | 5 | 3 | 1 |

Families

| AP-NORC Adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|---------------------------|--|---------------|-------|-----------------|--------------------------------------|-------|----------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 15 | 5 | 10 | 30 | 53 | 31 | 23 | * | 2 |
| 3/13-4/5/18 (N=1,522) | 18 | 6 | 12 | 31 | 49 | 26 | 23 | 1 | 1 |
| 3/2-29/17 (N=1,341) | 19 | 6 | 13 | 29 | 51 | 28 | 23 | * | 1 |
| 3/13-4/23/14 (N=1,419) | 19 | 6 | 13 | 33 | 46 | 21 | 24 | 2 | 1 |
| 2/21-3/27/13 (N=1,019) | 23 | 8 | 15 | 35 | 40 | 20 | 20 | 2 | 1 |

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Medicare

| AP-NORC Adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|---------------------------|--|---------------|-------|-----------------|--------------------------------------|-------|----------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 57 | 24 | 32 | 31 | 11 | 8 | 3 | * | 1 |
| 3/13-4/5/18 (N=1,522) | 48 | 19 | 29 | 37 | 14 | 10 | 4 | 1 | 1 |
| 3/2-29/17 (N=1,341) | 56 | 23 | 33 | 29 | 14 | 9 | 5 | 1 | * |
| 3/13-4/23/14 (N=1,419) | 42 | 16 | 26 | 41 | 14 | 8 | 5 | 3 | 1 |
| 2/21-3/27/13 (N=1,019) | 39 | 13 | 25 | 41 | 17 | 12 | 5 | 2 | 1 |

Medicaid

| AP-NORC Adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|---------------------------|--|---------------|-------|-----------------|--------------------------------------|-------|----------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 46 | 21 | 25 | 31 | 22 | 13 | 9 | 1 | 1 |
| 3/13-4/5/18 (N=1,522) | 38 | 15 | 23 | 33 | 26 | 15 | 11 | 1 | 2 |
| 3/2-29/17 (N=1,341) | 42 | 19 | 23 | 33 | 22 | 13 | 9 | 2 | 1 |
| 3/13-4/23/14 (N=1,419) | 38 | 14 | 24 | 37 | 19 | 13 | 7 | 5 | * |
| 2/21-3/27/13 (N=1,019) | 37 | 13 | 23 | 37 | 22 | 16 | 6 | 4 | 1 |

Health insurance companies

| AP-NORC Adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|---------------------------|--|---------------|-------|-----------------|--------------------------------------|-------|----------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 58 | 22 | 35 | 29 | 12 | 7 | 5 | * | 1 |
| 3/13-4/5/18 (N=1,522) | 37 | 13 | 23 | 37 | 22 | 16 | 6 | 4 | 1 |
| 3/2-29/17 (N=1,341) | 52 | 20 | 32 | 31 | 16 | 9 | 7 | 1 | * |
| 3/13-4/23/14 (N=1,419) | 54 | 21 | 33 | 30 | 11 | 6 | 5 | 4 | 1 |
| 2/21-3/27/13 (N=1,019) | 55 | 20 | 35 | 28 | 12 | 7 | 5 | 3 | 1 |

Q34. If current caregiver in Q3: When it comes to the person you provide care to receiving telehealth², how concerned are you about each of the following?

If "No", "DON'T KNOW", "SKIPPED ON WEB", OR "REFUSED" in Q3: When it comes to receiving telehealth, how concerned are you about each of the following?

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Running into technical issues that prevent [you/them] from communicating effectively

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC Adults age 40+ | | | | | | | | | |
| 8/27-9/14/20 (N=1,175) | 32 | 11 | 21 | 34 | 33 | 26 | 7 | * | * |
| 3/13-4/5/18 (N=1,522) | 42 | 18 | 24 | 31 | 26 | 18 | 8 | 1 | * |

Receiving low-quality care

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC Adults age 40+ | | | | | | | | | |
| 8/27-9/14/20 (N=1,175) | 37 | 15 | 23 | 32 | 30 | 22 | 8 | * | * |
| 3/13-4/5/18 (N=1,522) | 50 | 22 | 28 | 28 | 21 | 14 | 7 | 1 | 1 |

² 2018 question wording used the phrase "medical care from a distance" rather than "telehealth."

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The security of [your/their] health information

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC Adults age 40+ | | | | | | | | | |
| 8/27-9/14/20 (N=1,175) | 29 | 13 | 16 | 30 | 41 | 29 | 12 | * | * |
| 3/13-4/5/18 (N=1,522) | 40 | 18 | 22 | 28 | 31 | 22 | 9 | 1 | 1 |

A lack of privacy when communicating with [your/their] health care provider

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC Adults age 40+ | | | | | | | | | |
| 8/27-9/14/20 (N=1,175) | 24 | 10 | 14 | 26 | 48 | 33 | 15 | * | 1 |
| 3/13-4/5/18 (N=1,522) | 34 | 15 | 18 | 27 | 38 | 27 | 12 | 1 | * |

PID1. Do you consider yourself a Democrat, a Republican, an Independent or none of these?

If Democrat:

PIDA. Do you consider yourself a strong or moderate Democrat?

If Republican:

PIDB. Do you consider yourself a strong or moderate Republican?

If independent, none of these, don't know, skipped, or refused:

PIDI. Do you lean more toward the Democrats or the Republicans?

Combines PID1, PIDI, PIDA, and PIDB.

| AP-NORC Adults age 40+ | Democrat NET | Strong Dem. | Moderate Dem. | Lean Dem. | Indep./ None – Don't lean | Republican NET | Lean Rep. | Moderate Rep. | Strong Rep. | Un- known |
|------------------------------|-------------------------|----------------|------------------|--------------|--|---------------------------|--------------|------------------|----------------|--------------|
| 8/27-9/14/20 (N=1,175) | 45 | 17 | 18 | 10 | 12 | 43 | 13 | 16 | 15 | - |
| 3/13-4/5/18 (N=1,522) | 45 | 13 | 20 | 12 | 39 | 15 | 10 | 20 | 9 | 1 |
| 3/2-29/17 (N=1,341) | 47 | 14 | 22 | 11 | 15 | 38 | 10 | 17 | 11 | * |
| 2/18-4/9/16 (N=1,698) | 41 | 18 | 13 | 9 | 19 | 32 | 11 | 11 | 10 | 8 |
| 4/7-5/15/15 (N=1,735) | 46 | 18 | 15 | 13 | 18 | 34 | 12 | 12 | 10 | 2 |
| 3/13-4/23/14 (N=1,419) | 41 | 15 | 14 | 13 | 21 | 35 | 13 | 11 | 11 | 3 |
| 2/21-3/27/13 (N=1,019) | 45 | 18 | 13 | 12 | 17 | 35 | 14 | 10 | 12 | 4 |

CADEM2. Do you speak a language other than English at home?

| AP-NORC Adults age 40+ | Yes | No | DK | SKP/ REF |
|---------------------------|-----|----|----|-------------|
| 8/27-9/14/20 (N=1,175) | 18 | 81 | - | 1 |
| 3/13-4/5/18 (N=1,522) | 18 | 81 | - | 1 |
| 3/2-29/17 (N=1,341) | 17 | 83 | - | * |
| 2/18-4/9/16 (N=1,698) | 15 | 82 | * | 3 |
| 4/7-5/15/15 (N=1,735) | 14 | 86 | - | * |

AGE³

| AP-NORC Adults age 40+ | 40-54 | 55-64 | 65-74 | 75-84 | 85+ | SKP/REF, BUT CONFIRMED AGE 40+ | SKP/ REF |
|---------------------------|-------|-------|-------|-------|-----|--------------------------------------|-------------|
| 8/27-9/14/20 (N=1,175) | 36 | 30 | 24 | 9 | 2 | | |
| 3/13-4/5/18 (N=1,522) | 39 | 28 | 21 | 8 | 3 | | |
| 3/2-29/17 (N=1,341) | 39 | 30 | 21 | 9 | 2 | | |
| 2/18-4/9/16 (N=1,698) | 42 | 26 | 15 | 9 | 5 | 2 | |
| 4/7-5/15/15 (N=1,735) | 41 | 27 | 16 | 10 | 4 | 3 | |
| 3/13-4/23/14 (N=1,419) | 42 | 26 | 16 | 9 | 4 | | 3 |
| 2/21-3/27/13 (N=1,019) | 46 | 24 | 16 | 9 | 3 | | 2 |

EDUCATION⁴

| AP-NORC Adults age 40+ | Less than a high school diploma | High school graduate or equivalent | Some college | College graduate or above | DK | SKP/ REF |
|---------------------------|---------------------------------------|--|-----------------|---------------------------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 6 | 30 | 28 | 37 | | |
| 3/13-4/5/18 (N=1,522) | 12 | 29 | 26 | 33 | | |
| 3/2-29/17 (N=1,341) | 12 | 30 | 31 | 27 | | |
| 2/18-4/9/16 (N=1,698) | 10 | 31 | 20 | 35 | * | 4 |
| 4/7-5/15/15 (N=1,735) | 11 | 32 | 21 | 37 | * | * |
| 3/13-4/23/14 (N=1,419) | 9 | 33 | 21 | 37 | - | 1 |
| 2/21-3/27/13 (N=1,019) | 14 | 30 | 21 | 35 | * | * |

³ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “In what year were you born?”

⁴ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “What is the last grade of school you completed?”

RACE/ETHNICITY⁵

| AP-NORC Adults age 40+ | White | Black or African American | Hispanic | Other | DK | SKP/ REF |
|---------------------------|-------|------------------------------|----------|-------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 68 | 11 | 14 | 8 | | |
| 3/13-4/5/18 (N=1,522) | 69 | 11 | 13 | 7 | | |
| 3/2-29/17 (N=1,341) | 72 | 10 | 12 | 6 | | |
| 2/18-4/9/16 (N=1,698) | 67 | 11 | 12 | 5 | 1 | 5 |
| 4/7-5/15/15 (N=1,735) | 68 | 10 | 11 | 7 | * | 3 |
| 3/13-4/23/14 (N=1,4198) | 73 | 11 | 5 | 6 | 1 | 4 |
| 2/21-3/27/13 (N=1,019) | 68 | 10 | 9 | 10 | * | 2 |

INCOME⁶

| AP-NORC Adults age 40+ | Under \$10,000 | \$10,000 to under \$20,000 | \$20,000 to under \$30,000 | \$30,000 to under \$40,000 | \$40,000 to under \$50,000 | \$50,000 to under \$75,000 | \$75,000 to under \$100,000 | \$100,000 to under \$150,000 | \$150,000 or more | DK | SKP/ REF |
|-------------------------------|-------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------------|------------------------------------|----------------------|----|-------------|
| 8/27- 9/14/20 (N=1,175) | 4 | 8 | 11 | 8 | 7 | 20 | 18 | 14 | 10 | | |
| 3/13- 4/5/18 (N=1,522) | 6 | 8 | 13 | 9 | 9 | 19 | 15 | 13 | 8 | | |
| 3/2-29/17 (N=1,341) | 6 | 9 | 11 | 11 | 9 | 16 | 15 | 15 | 8 | | |
| 2/18- 4/9/16 (N=1,698) | 4 | 9 | 9 | 6 | 9 | 12 | 10 | 9 | 9 | 8 | 15 |
| 4/7- 5/15/15 (N=1,735) | 7 | 9 | 10 | 7 | 7 | 15 | 12 | 10 | 9 | 5 | 10 |
| 3/13- 4/23/14 (N=1,331) | 8 | 13 | 13 | 8 | 8 | 15 | 11 | 10 | 9 | 2 | 4 |
| 2/21- 3/27/13 (N=944) | 7 | 13 | 11 | 10 | 8 | 16 | 11 | 11 | 8 | 1 | 4 |

⁵ This is an AmeriSpeak® Profile variable in beginning in 2017. From 2013-2016, this was two questions, which read: “Are you of Hispanic, Latino, or Spanish origin?” and “What race or races do you consider yourself to be?”

⁶ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “Does your total household income fall below \$50,000 dollars, or is it \$50,000 or higher?; And in which group does your total household income fall?”

MARITAL⁷

| AP-NORC Adults age 40+ | Married | Living as married/ Co-habiting | Living with partner | Separated | Divorced | Widowed | Never married | DK | SKP/ REF |
|---------------------------|---------|--------------------------------------|---------------------------|-----------|----------|---------|------------------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 61 | | 3 | 7 | 14 | 5 | 10 | | |
| 3/13-4/5/18 (N=1,522) | 55 | | 4 | 3 | 16 | 9 | 13 | | |
| 3/2-29/17 (N=1,341) | 55 | | 5 | 3 | 16 | 9 | 11 | | |
| 2/18-4/9/16 (N=1,698) | 58 | 3 | | 2 | 13 | 10 | 12 | * | 1 |
| 4/7-5/15/15 (N=1,735) | 57 | 6 | | 3 | 14 | 10 | 10 | * | * |
| 3/13-4/23/14 (N=1,419) | 60 | 4 | | 3 | 14 | 10 | 9 | - | 1 |
| 2/21-3/27/13 (N=1,019) | 59 | 4 | | 4 | 13 | 9 | 11 | - | * |

GENDER⁸

| AP-NORC Adults age 40+ | Male | Female | DK | SKP/ REF |
|---------------------------|------|--------|----|-------------|
| 8/27-9/14/20 (N=1,175) | 47 | 53 | | |
| 3/13-4/5/18 (N=1,522) | 47 | 53 | | |
| 3/2-29/17 (N=1,341) | 47 | 53 | | |
| 2/18-4/9/16 (N=1,698) | 47 | 53 | * | 1 |
| 4/7-5/15/15 (N=1,735) | 47 | 53 | - | - |
| 3/13-4/23/14 (N=1,419) | 47 | 53 | - | - |
| 2/21-3/27/13 (N=1,019) | 47 | 53 | * | - |

⁷ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “What is your marital status? Are you married, living as married, co-habiting; separated; divorced; widowed; or never married?”

⁸ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, the interviewer recorded gender, but if unsure, asked: “Are you male or female?”

Study Methodology

This study, funded by [The SCAN Foundation](#), was conducted by The Associated Press-NORC Center for Public Affairs Research. Data were collected using AmeriSpeak®, NORC's probability-based panel designed to be representative of the U.S. household population. During the initial recruitment phase of the panel, randomly selected U.S. households were sampled with a known, non-zero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face to face). The panel provides sample coverage of approximately 97% of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings. Of note for this study, the panel would also exclude recipients of long-term care who live in some institutional types of settings, such as skilled nursing facilities or nursing homes, depending on how addresses are listed for the facility. Staff from NORC at the University of Chicago, The Associated Press, and The SCAN Foundation collaborated on all aspects of the study.

Interviews for this survey were conducted between August 27 and September 14, 2020, with adults age 18 and older representing the 50 states and the District of Columbia. Panel members were randomly drawn from AmeriSpeak, and 1,893 completed the survey—1,809 via the web and 84 via telephone. For purposes of analysis, those currently providing ongoing living assistance sampled at a higher rate than their proportion of the population, then weighted back to their proper proportion in the survey. Interviews were conducted in both English and Spanish, depending on respondent preference. Respondents were offered a small monetary incentive (\$3) for completing the survey.

The final stage completion rate is 14.9 percent, the weighted household panel response rate is 21.0 percent, and the weighted household panel retention rate is 80.4 percent, for a cumulative response rate of 2.5 percent. The overall margin of sampling error is +/- 3.0 percentage points at the 95 percent confidence level including the design effect.

Once the sample has been selected and fielded, and all the study data have been collected and made final, a poststratification process is used to adjust for any survey nonresponse as well as any non-coverage or under and oversampling resulting from the study specific sample design. Poststratification variables included age, gender, census division, race/ethnicity, and education. Weighting variables were obtained from the 2020 Current Population Survey. The weighted data reflect the U.S. population of adults age 18 and over.

Topline data and reports for all previous years, including full methodology statements, are available at www.longtermcarepoll.org. For more information, email info@apnorc.org.

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